

## COVID-19 statement

### Your Safety is Our Utmost Concern

The safety and wellbeing of our guests has always been our first priority. At Torlinne, we take pride in maintaining the highest standards of cleanliness and hygiene and we remain dedicated to providing a safe, clean and enjoyable stay for all our guests. We have stepped up our health and safety standards and processes and continue to work closely with public health authorities and adhering to the guidelines issued by the World Health Organization (WHO).

### Additional precautionary measures we have taken:

-Increased frequency of cleaning and disinfecting of high touch surfaces in the public areas

-Increased frequency of cleaning and disinfecting of high touch surfaces in the rooms such as door handles, remote controls etc.

-Antibacterial wipes available in guest bedrooms

-Hand sanitisers are available in all public areas

-Option for in-room dining at breakfast and dinner times are available

-Staggered times for breakfast and dinner in the dining room

-None of our team members on duty have travelled to high-risk destinations in the last 14 days.

We look forward to welcoming you soon.

Mark, Larisa and the team